



# DiCocoa's Bakery & Cafe

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## Concerns regarding COVID-19

March 12, 2020

We write to you to provide an update on how our cafe is dealing with the recent coronavirus (COVID-19). We understand that COVID-19 is causing anxiety and in our community, especially now that it is known that there is now a case of one individual with the virus in Maine. Our chief concern is for all who take part in our business, employees and customers alike, and the following is a brief overview of what we are doing here at the cafe to prevent the potential spread of any infectious disease.

According to the practices and principles of ServSafe and the CDC, we take all actions possible to protect our patrons, purveyors, and staff by mandating proper handwashing, equipment sanitizing, and safe food handling. Our staff has agreed to follow extra precautionary measures to prevent any potential spread of the virus. Cell phones and business phones are to be sanitized upon arrival to work, put away, and the employee's hands are properly washed after cell phone use. We also are routinely disinfecting surfaces like door handles, computer screens, and table tops. Additionally, we are keeping the coffee urn better protected back behind the counter.

What about Gentle Dining? As of right now, we are not canceling any of our dining events. We have decided to take it a week at a time, and act accordingly to any developments of the current situation. Right now, it is not recommended to cancel any gathering of people less than 250 attendees, so Gentle Dining is on! We will promise to keep up to date on all recommendations from the CDC and Maine Department of Health and Human Services and act accordingly.

This all being said, we encourage you to always do what you must do to feel safe, comfortable, and happy, even if that means staying at home. Yet, we are here for you, dear community, making delicious food and coffee, taking all precautions necessary. We promise to you to be fully aware of the current concerns regarding the COVID-19 virus and to act accordingly.

Yours,

With love,

**DiCocoa's Team**